

## Driver/Support Services Provider Vendor List (DSSPVL) Request for Applications (RFA)

# ANNOUNCEMENT

### What is the DSSPVL?

The Driver/Support Service Provider Vendor List (DSSPVL) is a list of qualified individuals approved to provide driver and support services for Deaf-Blind clients, staff and consumers of the Department of Health and Human Services (DHHS) on an as-needed basis.

DHHS has developed the RFA and vendor list to satisfy the demands of state and federal laws, the Americans with Disabilities Act, as well as the DHHS Communication Accessibility Provision to benefit their clients, consumers and staff in providing reasonable accommodations which include drivers and support services.

Each DHHS division and office can utilize the DSSVL list to easily identify and secure qualified services for Deaf-Blind consumers, clients, or staff and/or mixed group meetings, trainings, community forums, or public hearings and other division or office events, in the shortest amount of time possible at a standard hourly rate.

### Eligibility:

- Applicant must be 18 years or older and possess a valid N.C. driver's license for a minimum of two years, and possess a good driving record as verified through the N.C. Department of Motor Vehicles.
- Applicant possesses necessary skills to perform services for Deaf-Blind individuals as stated in the scope of work, which includes:
  - Provide transportation
  - Serve as Human Guide
  - Assist with communication in informal settings if vision is an issue
  - Provide access to printed materials
  - Provide visual, environmental and social feedback information

To apply or obtain further information:

Division of Services for the Deaf and the Hard of Hearing  
Attn: Ashley Benton,  
DSSPVL Contract Administrator  
820 S. Boylan Ave. 2301  
Mail Service Center  
Raleigh, NC 27699-2301

Phone: (919) 741-4511

Email:  
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To apply, contact Ashley Benton at [Ashley.benton@dhhs.nc.gov](mailto:Ashley.benton@dhhs.nc.gov).